



YOUR STAFFING SOLUTIONS PARTNER

Customer Service Representative

Are you looking for your next great role in the customer service industry? If you answered yes, we may have the position for you...

Do you enjoy...

- ✓ Providing continuous and quality customer service
- ✓ Assisting customers with general enquires, product information, and locations of products
- ✓ Assisting customers in person, over phone, or by email
- ✓ Working toward the ultimate goal of successfully satisfying a customer's request; having them leave informed, and to return again as a repeat customer
- ✓ Investigating and resolving any customer complaints
- ✓ Providing internal support to other staff members in order to ensure customers receive the maximum value of your service

Do you have...

- ✓ Experience working in the customer service industry
- ✓ Ability to effectively communicate with diverse customers, both written and verbally
- ✓ Strong listening skills and a desire to satisfy customer needs
- ✓ Strong service orientation; always looking for ways to help people
- ✓ Ability to reason with customers and understand their personalities, and to adjust your customer service approach accordingly to best suit the customer

If this describes you, what are you waiting for? Apply today!

Please send your resume to jenniferadams@strictlystaffing.ca or kaylarafuse@strictlystaffing.ca we can't wait to meet you!